



Ella Acrylic Outward Swing Walk In Tub Warranty Information

For all customers of private labels who complete the Ella's Bubbles Product Registration Form and return the same to the Ella's Bubbles Corporate Office, Ella's Bubbles will use its best efforts to facilitate any customer warranty claim. Accordingly for any warranty claim brought to Ella's Bubbles, terms and provisions written under the original manufacturer warranty shall to the extent reasonably possible be managed through Ella's Bubbles to provide direct support and service to the consumer. The original manufacturer's warranty is stated below:

The limited warranty covers hardware and components for 5 years and a lifetime warranty on the door gasket, frame and shell from the time of original purchase from an authorized Ella's Bubbles dealer to the original buyer. If, during this period, a covered component fails, Ella's Bubbles will provide a replacement part to the owner through an authorized dealer. Shipping charges and all other incidental costs are not included. Ella's Bubbles will not pay labor costs involved in diagnostic, removal, repair, service or replacement of the parts. Such costs may be covered by a separate warrant provided by your authorized dealer. All warranty claims must be coordinated through an authorized dealer.

The Limited Warranty does not cover defects, damage or failure caused by the shipment, delivery, installation or user, including but not limited to: modifications of any type for any reason, electrical or water connections not specified by the installation and specifications included with the unit, improper installation, unreasonable operation, accident, neglect, lack of proper routine maintenance, or acts of GOD, including, earthquakes, floods, lighting, etc.

When warranty parts are required, contact your authorized dealer. Be prepared to provide proof of purchase.

All mailing notification must be sent via certified mail to:

Ella's Bubbles, LLC.
2101 S. Carpenter Street
Chicago, IL 60608
Email: info@ellasbubbles.com